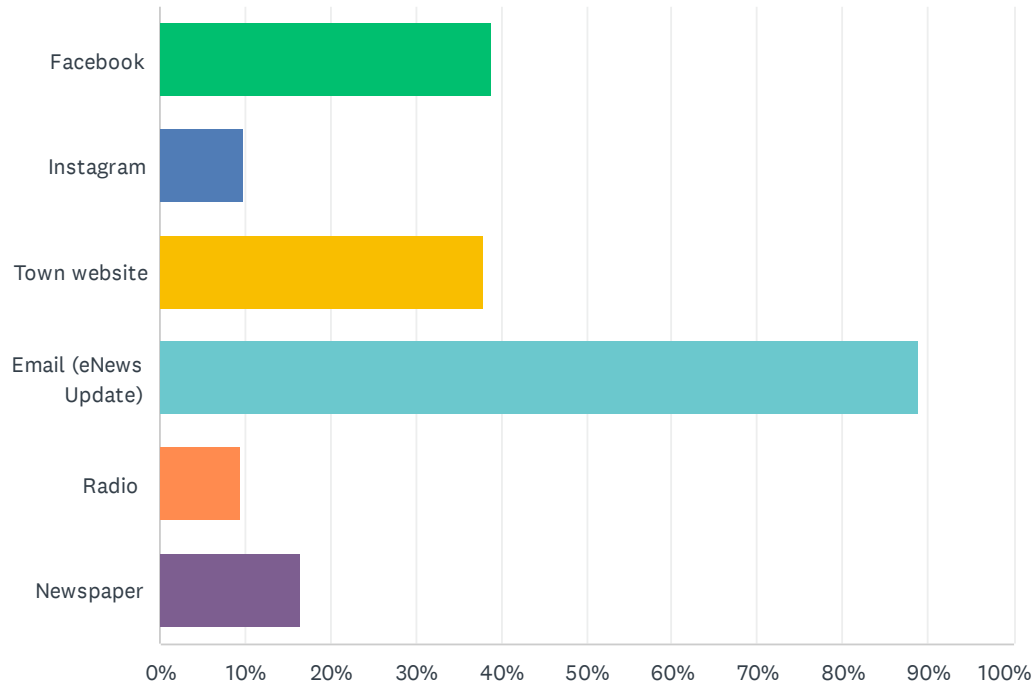


Q1 How would you prefer to receive information about Town news, updates, and events? (select all that apply)

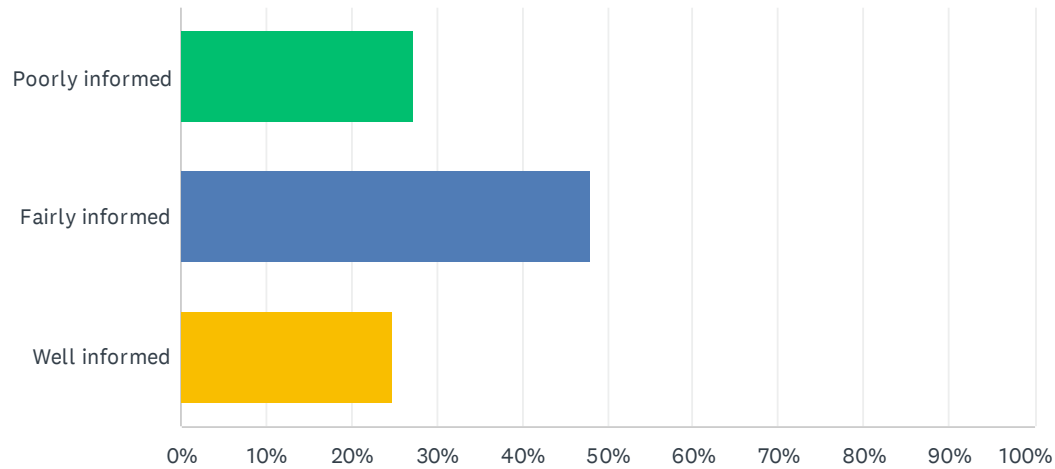
Answered: 288 Skipped: 4



ANSWER CHOICES	RESPONSES	
Facebook	38.89%	112
Instagram	9.72%	28
Town website	37.85%	109
Email (eNews Update)	88.89%	256
Radio	9.38%	27
Newspaper	16.32%	47
Total Respondents: 288		

Q2 Thinking about your own experience, how well do you feel informed by the Town about municipal information (news, updates, events, meetings etc.)?

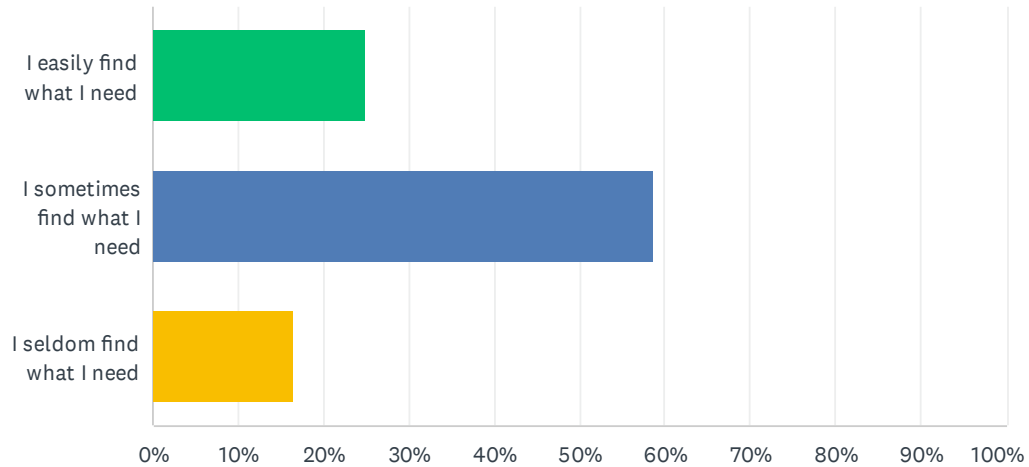
Answered: 292 Skipped: 0



ANSWER CHOICES	RESPONSES	
Poorly informed	27.40%	80
Fairly informed	47.95%	140
Well informed	24.66%	72
TOTAL		292

Q3 How effective is the Town's website in providing you with the information you need?

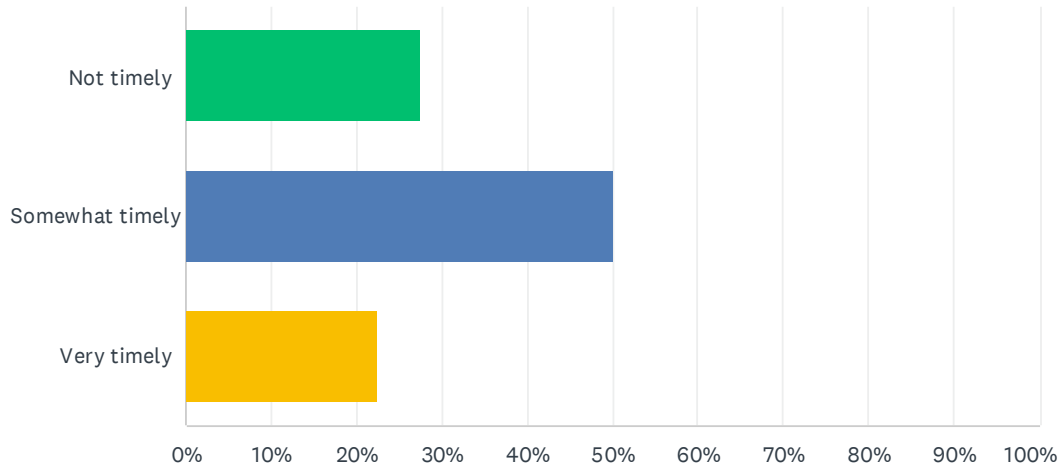
Answered: 288 Skipped: 4



ANSWER CHOICES	RESPONSES	
I easily find what I need	25.00%	72
I sometimes find what I need	58.68%	169
I seldom find what I need	16.32%	47
TOTAL		288

Q4 When there is an emergency or important development in the community, how timely does the Town's communication feel to you?

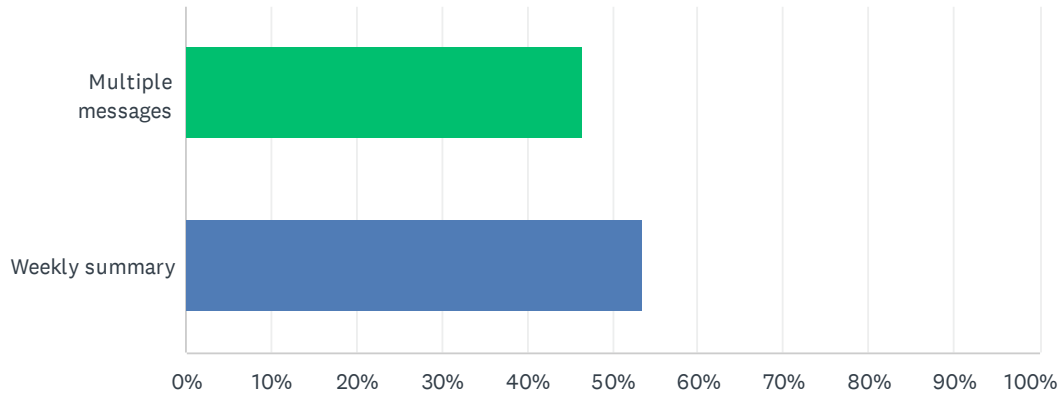
Answered: 291 Skipped: 1



ANSWER CHOICES	RESPONSES	
Not timely	27.49%	80
Somewhat timely	50.17%	146
Very timely	22.34%	65
TOTAL		291

Q5 For Town updates sent by email, would you prefer to receive multiple messages throughout the week or a single weekly summary?

Answered: 284 Skipped: 8



ANSWER CHOICES	RESPONSES	
Multiple messages	46.48%	132
Weekly summary	53.52%	152
TOTAL		284

Q6 What would make it easier for you to stay informed about Town news and updates?

Answered: 160 Skipped: 132

#	RESPONSES	DATE
1	Facebook weekly	12/12/2025 10:45 AM
2	I receive emails and find them to be timely and informative.	12/9/2025 7:18 PM
3	Over 200 page summaries are extreme. Synopsis/Abstract would be more likely to be read.	12/6/2025 6:53 AM
4	Emails are great - support local media and organizations vs. social media giants.	12/5/2025 1:46 PM
5	Text messages for alerts re fires, evacuation, etc.	12/3/2025 5:30 PM
6	Sharing of information	12/3/2025 2:48 PM
7	Generally the local paper. Sometimes Facebook feeds have so much you might miss news of importance	12/3/2025 7:43 AM
8	The staff in the town office are rude and uninformed. It doesn't matter what question you ask them, their answer is always the same..They claim they have no idea what you are talking about. The whole locking of the doors for two years during the "COVID " man-made crisis was completely unacceptable also. The consensus around town is that the the whole works of the town office staff should be fired.	12/2/2025 11:38 PM
9	Facebook posts will definitely make it easier as the YouTube videos have extremely poor audio and sometimes having to follow the links as far too complicated	12/2/2025 9:48 AM
10	Ensure rental properties in Town receive notices to advise them of a Town Regulations and Bylaws ..water restrictions, garbage, recycle, etc....as landlords appear to not be doing that. Out of Town landlords..and even real estate agents need to be more responsible. Water interference and repair info provided immediately by all media forms.	12/2/2025 9:36 AM
11	Please keep your website current. I find information to be far from current, at least the info I'm looking for.	12/2/2025 8:23 AM
12	Facebook	12/2/2025 8:20 AM
13	Thru your FB page. Most people are on it at some point in the day. You will need to open it up so we can comment on tho, it will make us feel like we are being listened to. Also someone will need to stay on top of it daily.	12/1/2025 9:01 PM
14	I like that you now have a Facebook page. Hopefully it doesn't get highjacked by negative comments.	12/1/2025 6:05 PM
15	I like that you now have a FB site as some people do not view their emails often, that said some of my friends are not on FB and need the emails - perhaps a campaign to 'sign up' more people to the emails - likely that would keep many more people up to date. I do like to find the website up to date too as I am sometimes in search of an answer best don on the website. Perhaps some introduction to email/website and possibly FB @ the library and the Activity Centre and perhaps even a brief blurb at the Elks BINGO (many locals go there - so people can become better informed in a timely fashion. Thanks for your service!	12/1/2025 4:44 PM
16	Every form of socials you have as not all residents and visitors are following all platforms.	12/1/2025 4:15 PM
17	Weekly emails....would also like to hear more about the progress being made on giving this town cleaner water....this should be the town's top priority.	12/1/2025 3:35 PM
18	Clear messaging, some of the current messages can be taken out of context, the posting staff member fully understands, but residents can mistake what is being relayed to them.	12/1/2025 2:29 PM
19	Monthly summary of council meetings and advance schedule of events happening around town	12/1/2025 2:26 PM

Communications Survey

20	I like receiving email updates on issues & announcements.	12/1/2025 2:23 PM
21	So many use social media multiple times per day - I think Facebook and instagram are the way to go	12/1/2025 2:09 PM
22	Email	12/1/2025 2:03 PM
23	I assume you are referring to news from the municipality rather than community news. Given our demographics, (older average age) more of an effort needs to be made to reach residents who are not on their " devices " all the time. Some in their 70 plus don't even own cell phones, or if they do, don't use them for email or social media. Not suggesting a town crier, but we do have an unused urban park by the BMO that could be utilized as a place for Town info. I know there is a poster board for events (I have been recommending that for years, so thank you Town Council for listening) but a location for people to get Municipal info and free wifi and have a coffee. Town news bulletin Board? A place to submit feedback to Council? It needs to be easy to do or people won't do it. We all want two way communication. Thank you for the opportunity to offer my thoughts.	12/1/2025 12:00 PM
24	If the Town was transparent with news and updates and actually listened to the people that live here.	12/1/2025 10:16 AM
25	In the local newspaper or through Facebook.	12/1/2025 10:11 AM
26	If town had a social media page like Facebook or Instagram to post the important info	12/1/2025 12:08 AM
27	The Town would greatly benefit from a Social media presence.	11/30/2025 11:02 PM
28	A Facebook page that posts news and uses the Events function so that events (activities) are displayed in Events listing.	11/30/2025 10:42 PM
29	Already answered. Emsil	11/30/2025 10:23 PM
30	I think your daily updates are excellent but often by the time we get them we have less than 24 hours to submit our name to speak at a meeting so if you miss reading it for a day you miss out. I feel at those meetings you should allocate say an hour for speakers and if you don't get enough to fill the hour there should be a sign up sheet at the door for speakers and you allow the first so many speakers so that you fill that hour if enough people want to speak. That way you are allowing more opinions to be heard. thanks	11/30/2025 7:46 PM
31	I seldom go to Town Website. Castanet I read almost daily so it is probably the best media to keep me informed. A weekly email may become too much. Email when there is something of consequence to communicate.	11/30/2025 6:30 PM
32	The society voters and taxpayers that make up the economy should expect the Mayor, Council, and Administration to answer letters rather than resort to the oldest political methods to avoid responsibility, not to answer!!! Witness the infrastructure mess and allied tax increase, and the warnings - take responsibility and resign!	11/30/2025 3:58 PM
33	Update town website, latest local town hall news, new building permits, rezoning, ie. When are the new garbage bins to be delivered..when are the newwater meters to be put in use.	11/30/2025 3:14 PM
34	The town needs to be more forthcoming about increases in service costs.	11/30/2025 1:30 PM
35	Email is horrible because you can't manage a town via email. Radio , flyers , notices on buildings	11/30/2025 11:24 AM
36	timeliness is key. thanks to the great leadership team in Osoyoos.	11/30/2025 10:09 AM
37	Towns big electronic signs are extremely tacky. No need for a communications position expenditures. Enews works well town choses not to keep residents informed on issues like water plant and sewer smell issues.	11/30/2025 9:58 AM
38	WOULD LIKE TO HAVE INFORMATION WEEKLY	11/30/2025 9:55 AM
39	Town news and updates? What news and updates... The residents of Osoyoos need more transparency from town council, more opportunities to voice their opinions and better communication.	11/30/2025 9:28 AM
40	The Town website is satisfactory for general information but sometimes I've missed current news. I suggest adding a headline to highlight information that is time sensitive e.g. radon kits. By the time I read the town website, the kits had been distributed.	11/30/2025 8:59 AM

Communications Survey

41	I think the Town does a good job of keeping us informed. We do not to piss away \$100k on a Communications person. The Town wastes enough money already.	11/30/2025 8:08 AM
42	Updates like how this survey was introduced to us.	11/29/2025 8:12 PM
43	Better transparency in the communications	11/29/2025 5:10 PM
44	Timely emails when an event is happening or pending	11/29/2025 4:11 PM
45	Tic Tok. Get your ass ets on tic tok. Its the only real place to see what's going on in the world next to X. If you want something to hit everyone's page, this is it. I dont watch the news for news. I dont read newspapers.	11/29/2025 1:21 PM
46	Checking the boxes on communication is simplistic. Transparency, authentic engagement, trustworthy communication is sadly lacking and much needed.	11/29/2025 12:38 PM
47	* More important than the question posed (#6) is one that addresses the following challenge: in order to create a sorely-needed, community-positive presence moving forward, the Town needs a marketing-savvy corporate communications dept staffed with people who know how to communicate effectively to the public. The goal here should be to build civic pride. This is the framework from which so much can then be built afterwards. * A highly-centralized, well-promoted platform/outlet containing well-written and well-presented releases, updates, items of interest etc, continually focused on pride-building and community-positive content - this is what is so important to a small community like Osoyoos and so absent missing from a media / release / town leadership perspective. * Yes, this very survey (and the efforts of the Town's communications department) should be focused on finding ways to build that pride (admittedly a very difficult thing to do when there is so much bad information and negativity floating around online surrounding the Town). * With respect to the news/updates, these are too often written more from an internal factual slant (read: boring). When it would be highly advantageous to come from a more media-savvy perspective. The wording of news items, for example, sounds as though it is some kind of internal memo that was just pasted into an email and released to the community (ie, those who have opted-in to receive local information via email, or who visit the site). * This work, of course, is reliant on the manpower available, but this is absolutely one of the key challenges of the corporate communications staff moving forward. * The community, being small, and decentralized somewhat, in terms of news and events coverage, unfortunately has an online 'presence' where there are quite a few rogue 'actors' who want nothing more than to complain about local goings-on, and promote negativity (this is no secret of course). Everything is far too decentralized and there is no strong effort to 'rally' the local community to get behind its people, events and happenings, therefore building towards positive community development. * In order to overcome the negativity (admittedly a very difficult task) it requires and concerted and highly-visible centralized ongoing effort that, again, instills a sense of pride, ownership, inclusion and community-first attitudes in its community members. * For example, the Town should not mistakenly think that two mobile LED notification boards on orange metal frames at the side of main streets that display Town information should in any way make the community feel a sense of civic pride or be considered tourism-positive initiatives (which Town representatives considered as such based on a recent document from the Town's Corporate Communications staff). To be clear, a construction-looking sign on the roadside only makes one feel that the downtown is in part a construction zone. Does it need to be said that tourists (and locals) don't find this sort of 'community-building' presence, (if we are mistakenly believing that that is what it is) particularly inspiring? Yes, releasing important Information to the public is necessary, but Osoyoos Town staff need an awareness that there is a need for positive community initiatives that build civic pride and these do not include orange construction panels in our downtown gathering places. This example is just one where some media/community savvy is needed, not just a 'get the news out there regardless of the way it is presented' approach. * In general, at the risk of repeating, we (meaning you) desperately need to focus more on generating content and information that is more user-friendly, and instills a sense of pride in the local environment. Currently it is unfortunately a wild west in terms of the town-based dialog that goes on online and because there is a fair amount of negativity (and misunderstandings/mistruths) continually spread around from members of online groups, the corporate comms staff have a sizeable task on there shoulders. The best of luck in solving what appears to be quite possibly unsolvable. -- -- -- Thank you to anyone reading these survey monkey responses over there who have gotten this far in this rant. I love Osoyoos ultimately and I wish the very best for the town moving forward.	11/29/2025 12:11 PM
48	My mother would not have access to any of the above methods of communication. A summary with invoice (i.e. utility and tax bills) would be good	11/29/2025 11:54 AM

Communications Survey

49	don't know	11/29/2025 11:28 AM
50	Flyers delivered to my door. I don't do much on the computer or listen to radio. The newspaper is not frequent enough to stay up to date with urgent news. A good old fashioned hard copy page/report placed in mail box is by far the best way to communicate with all town residents. Everyone has a physical mailbox.	11/29/2025 11:24 AM
51	The town council is less then transparent about the future plans for the town, I.e. the water situation. The towns keeps growing but no updates on how the town plans to service with quality water.	11/29/2025 10:59 AM
52	It would be nice if the town developed their own news app that could be downloaded to phones. That way we could receive notifications via our phones.	11/29/2025 10:29 AM
53	The Town does a good job with email updates. The large reader board signs they used during the summer were not effective. You could not read them, too much info for the time you had when driving by and the sunlight glare blanked the wording.	11/29/2025 10:16 AM
54	A weekly update by email would be most helpful and informative	11/29/2025 10:13 AM
55	Emails are easy for myself to stay informed	11/29/2025 9:53 AM
56	Town Facebook page, weekly newsletter by email, get all events promoted via Destination Osoyoos (DO website event calendar)	11/29/2025 9:11 AM
57	get rid of current council & try to elect someone who has some experience in business	11/29/2025 8:57 AM
58	I think we need Townhall meetings were we can ask questions and get them answered at the meetings. I think one ever 6 month would work.	11/29/2025 7:49 AM
59	I feel I'm informed quite well but I do like the Facebook notifications to remind me	11/29/2025 7:07 AM
60	Town staff need to keep residents informed especially during a crisis. This has to be 24-7.	11/29/2025 6:55 AM
61	emails.	11/29/2025 6:54 AM
62	Being provided with valid information, not merely PR speak.	11/29/2025 6:33 AM
63	Radio/TV	11/29/2025 1:31 AM
64	Nothing, what you're doing works well.	11/28/2025 4:59 PM
65	See above.	11/28/2025 4:38 PM
66	I recently moved to Osoyoos this year and found it challenging finding information ans updates for the town. I joined the Osoyoos Connect facebook group which was great and has been very helpful for town news and updates. I would recommend a Town Of Osoyoos Instagram page in tandem with the E-News sent by email. I inly recently found out about the email subscription for news. I find emails can get lost in inboxes these days, especially whe one has multiple subscriptions bombarding the inbox. I find updates and local events via instagram and facebook. These platforms also make it easy to engage with the community. Hope that helps! :)	11/28/2025 3:07 PM
67	Texts	11/28/2025 2:22 PM
68	more summaries of inportant information without having to CLICK a ton of times to search for what info is relevant to me - consiodering it is NOT my full time job to work in the Town of osoyoos offices	11/28/2025 1:07 PM
69	Maybe a weekly or bi-weekly "Check what's new in town!" notification even if there is nothing new, it gets people going through the motion and actively checking their emails or to the town website.	11/28/2025 12:32 PM
70	You are keeping me well informed. Thank you.	11/28/2025 9:53 AM
71	I think the Town staff (you) are doing a good job and feel as informed . If I have a need for additional information I always receive satisfaction by phoning a Town staff member.	11/28/2025 8:39 AM
72	how about the post office many older people do not use the systems above. Since we pay your wages a letter would be good! Just because many of use are elderly does not mean we don't have a right and explanation as to why and what is happening.	11/28/2025 8:05 AM

Communications Survey

73	weekly email	11/28/2025 7:45 AM
74	BETTER COMMUNICATION BETWEEN DECISION MAKERS AND TAXPAYERS	11/28/2025 7:42 AM
75	Nothing to add	11/28/2025 7:03 AM
76	Your emails are full of detailed information but need to be simplified. Try telling people what's going on without making them dig through every little detail. Honestly, the way your information is conveyed allistic seems as if you're out to confuse people. Try summarizing your information at the beginning of the email. As far as the website goes, less about tourism- more about town information	11/28/2025 6:52 AM
77	Highlights of changes and events.	11/28/2025 6:49 AM
78	Maybe text messages if something important needs to be talked about?	11/28/2025 6:36 AM
79	1. Summary notes at the beginning of the email to help capture the key points right away 2. For important messages, highlight the key message at the beginning line - this may already been in place. 3. An opportunity to have dialog with Mayor and Council at an informal setting. Back in our old community, mayor and trustees seemed to be more approachable - but maybe because we lived in a regional district and not a city or town and were more involved in the community. 4. Thank you for reaching out to obtain more information about communication.	11/28/2025 5:32 AM
80	Satisfied with email news and updates	11/28/2025 4:57 AM
81	Text messages, emails and website to Sonora centre members to advise when there is a facility closure or cancelled class. I have shown up at Sonora for a class only to find it's been cancelled last minute with no info on the website, just a note taped to the door.	11/28/2025 4:43 AM
82	As far in advance as possible, last minute updates aren't useful or efficient	11/27/2025 10:43 PM
83	If you were to set up a booth at my favourite coffee shop!	11/27/2025 9:29 PM
84	Free Town Newspaper bi-weekly with updates from town hall and actually NEWS, crime events, job /employment opportunities. Real Town of Osoyoos news and updates like Osoyoos used to have.	11/27/2025 8:56 PM
85	Think you are doing an excellent job. Emails are simple, to the point, and easy to read and understand.	11/27/2025 8:46 PM
86	Improve your audio and microphone quality for council meetings for your viewers watching online. As well, when there is a guest speaker at the mic, the audio quality is so poor that it is near impossible to decipher what is being said.	11/27/2025 8:36 PM
87	I think it's good	11/27/2025 8:28 PM
88	Multiple emails .	11/27/2025 7:59 PM
89	All is working out great. Thankyou Neil Rempel	11/27/2025 7:56 PM
90	More updates about more issues	11/27/2025 7:46 PM
91	We do not need an expensive addition to staff to relate items of interest or information to the people of Osoyoos. We are a small town with limited resources. It seems a shame to waste money on a designated media person.	11/27/2025 7:40 PM
92	Email	11/27/2025 7:00 PM
93	Keep the information direct, to the point - as they mostly are.	11/27/2025 6:45 PM
94	Send hard copy via mail. Many many seniors do not use cell phones, email etc	11/27/2025 6:40 PM
95	Road closures.heat warning bad accidents	11/27/2025 6:34 PM
96	This isn't about news & updates, but...when calling the Town (especially Operations) I always get a recording - it would be less frustrating to get a person answering the phone.	11/27/2025 6:20 PM
97	Actual Town App for smartphones? Websites can be subject to browser induced differences or even failures. An App might make accessing town information easier and news faster.	11/27/2025 6:17 PM
98	As a taxpayer, we are not informed enough. Town and council have not been very transparent. Important and expensive purchases, staffing changes, need to be brought to the public.	11/27/2025 6:01 PM

Communications Survey

99	Check out the Penticton emails. They tell everyone about everything. They were burned by not informing their citizens. Now they tell everyone everything!	11/27/2025 5:39 PM
100	I would eventually like to see a web tool or interface that shows daily water consumption charting for the town as a whole and for individual users. Having some way to show if we are getting close to capacity especially in the summer would be a great help for us all to enable visibility into our water usage. As it stands, it is a black box (other than water restrictions) as to where we are at during peak season. Having a big picture view could give folks a sense of being involved and able to influence lowering consumption to benefit the whole town. I know there is likely a software cost involved for this but if administration could strike a line item in the budget it would be great. Thanks!	11/27/2025 5:37 PM
101	Not sure	11/27/2025 5:32 PM
102	More transparency	11/27/2025 5:23 PM
103	Have a Facebook page like every other municipality, and have council actually respond to emails instead of having to email you all multiple times.	11/27/2025 5:17 PM
104	All good, can't think of anything for now.	11/27/2025 5:09 PM
105	Email weekly but important notices as needed. Council meetings should be summarized, in simple language on the email with the actual notes etc in the attachment. Poor communication during last fire, evacuations by "electoral districts", should be simpler and outline specific areas, it left alot of doubt and the firefighters notified people by going door to door long before the city or anyone else did. With technology today there should be better communication.	11/27/2025 4:51 PM
106	Where is our new garbage bin???	11/27/2025 4:42 PM
107	More more short updates weekly	11/27/2025 4:26 PM
108	There should be news coordination between RDOS Area A and the Town of Osoyoos.	11/27/2025 4:17 PM
109	I would like to receive text messages for emergencies.	11/27/2025 4:09 PM
110	Relevant information in a timely manner, and if hiring a contractor, ensure they notify us of service disruptions before they cut them off, and if we complain, please don't just push the blame on others, look into it, fix it, report back to us, and at least apologize or better, compensate us for the inconvenience - you hired the contractors, so they are working for you.	11/27/2025 4:04 PM
111	If there was a possibility of a monthly newsletter recapping all information or what has been going on in Osoyoos, that would be appreciated. Ie: we have heard nothing regarding the new waste bins and now we are hearing from others that it's delayed until Spring as many towns people are away. That would save so many calls to you if you sent that out. Also, we are on Torrey Pines and stare at the racetrack that had the outer wall ha I g off of it since July. It would have been nice to have a newsletter that captured this to let residents know what was going on and what the resolution might be.	11/27/2025 4:01 PM
112	Emails once a week	11/27/2025 3:54 PM
113	For question #5, weekly is good for run of the mill issues, but I think that truly important news or issues deserve up to the minute messaging.	11/27/2025 3:50 PM
114	Perhaps multiple messages if crisis/important info needs to be given/changes. I like that the website has updates too to refer to... Thank you!	11/27/2025 3:47 PM
115	A "Shotgun" email program for important/emergency situations and regular email for other things.	11/27/2025 3:45 PM
116	Email to taxpayers	11/27/2025 3:40 PM
117	Summary of decisions made by Town Council rather than video of Council meetings	11/27/2025 3:37 PM
118	Happy with e-mail	11/27/2025 3:36 PM
119	Clearer bullet points in easy to understand language about what is in each council meeting to know if worth watching	11/27/2025 3:33 PM
120	Town does a good job keeping us informed. Osoyoos DOES NOT NEED a \$100,000/yr communications person.	11/27/2025 3:28 PM

Communications Survey

121	Elect a new mayor and town council. I am 84 years old, single and can no longer afford to live here on my pension. I am tired of subsidizing those with families. Utility bills should be based on usage not on a flat rate without taking in consideration the size of the house or the number of people living in it. And why are the taxes so high? Our street is in the same crappy condition as it was over twenty years ago when I moved here. Fortis Gas and Electric are based on usage, why not utilities?	11/27/2025 3:24 PM
122	ENews Update is the most reliable source of town news for me. I don't use Facebook, Instagram, radio or subscribe to newspapers. Quite frankly, I think the town has been doing a good job keeping citizens informed via ENews so far, and cannot see how an additional staff member devoted to communications could be justified. Perhaps the funds for a new staff member could be better utilized for things like the expensive new water project.	11/27/2025 3:24 PM
123	I feel that I am informed given the emails I have been receiving over the past years since moving to Osoyoos in 2015. Thank you! AND I actually read each one - even if the subject line does not affect me. Thank you!!	11/27/2025 3:17 PM
124	I like that you have now added a map when you refer to events or road closures instead of just written addresses. Thank you for that. I like the email format and it works best for me. I rarely go on facebook and don't listen to the radio or use instagram at all. Having more info on your website is fine, but I'm not going to make time to check it on a regular basis just to see if there's something of interest. I do get the newspaper email, so that could also work for me.	11/27/2025 3:16 PM
125	I already receive the enews by email but sometimes I miss out on events happening in town.	11/27/2025 3:15 PM
126	Eblasts and local radio messaging work best for me. FB messaging important too.	11/27/2025 3:14 PM
127	Your doing fine.	11/27/2025 3:11 PM
128	I've been satisfied with the information I get.	11/27/2025 3:06 PM
129	It would be helpful to be able to speak to someone when calling about planning questions	11/27/2025 2:51 PM
130	Go back to the town website we had in 2015 - it was perfect and since you changed it, it is hard to quickly find what I'm looking for. The 2015 website was NOT broken - you should not have "improved" it.	11/27/2025 2:48 PM
131	Nothing	11/27/2025 2:47 PM
132	Nothing - communication is great for us that use electronic or social media.	11/27/2025 2:31 PM
133	You are doing a good job!	11/27/2025 2:31 PM
134	Keep it simple and informative . Thank you .	11/27/2025 2:29 PM
135	My honest feedback would be for the Town of Osoyoos to get on social media as of yesterday. We are a community that thrives on being part of a big Facebook group and for the Town not to utilize something that a lot of residents and even tourists use just shows the lack of engagement from the Town. I think it's something that the Town should leverage and take advantage of. A lot of your viewers in one space, especially in a community that is multigenerational the only missing piece online is the Town of Osoyoos. Other neighbouring municipalities and services are on social media platforms and this could be an easy fix to just get the ball rolling for 2026. Because most people nowadays, the first thing they're doing is checking their notifications and likely their social medias before even emails or the paper/radio if they even get those services.	11/27/2025 2:27 PM
136	Just an example....no updated information on distribution of town garbage bins. Instead uninformed comments or speculation on Facebook. Otherwise I am mainly happy with the present updates.	11/27/2025 2:25 PM
137	All good thanks	11/27/2025 2:22 PM
138	Weekly updates would be great at a set time.	11/27/2025 2:20 PM
139	physical addresses instead of plan numbers when talking about zone changes. Return of BP reports on council meeting e-mails.	11/27/2025 2:20 PM
140	Most residences don't know to look on the town website for info. You need to get the message out to people where to find this info	11/27/2025 2:19 PM
141	Town flyer	11/27/2025 2:18 PM

Communications Survey

142	Can't see any thing easier, but possible more explanation and details would help with communicating. Also question #4, should read Town's communication FEED not FEE, am I correct?	11/27/2025 2:17 PM
143	Regular emails without a lot of links as often the links don't work	11/27/2025 2:17 PM
144	It would be nice for the town to have their own Facebook and Instagram pages. I know more about was is happening in other towns because they all have their own social media pages.	11/27/2025 2:15 PM
145	The emails work great for me!	11/27/2025 2:15 PM
146	As is , is ok with me. Question 4 is hard to comment on as we really haven't had many major issues where on going information has been required to be sent out constantly	11/27/2025 2:14 PM
147	let people speak at meetings!	11/27/2025 2:12 PM
148	A month's advance notice about meetings and opportunities, please	11/27/2025 2:12 PM
149	Once a week summary unless it is something more important that can't wait	11/27/2025 2:09 PM
150	Happy the way it is	11/27/2025 2:08 PM
151	Send the information via email.	11/27/2025 2:06 PM
152	IMP, Email and Facebook updates would be the way to go these days.	11/27/2025 2:06 PM
153	Acronyms Do you have references for all the acronym used during video meeting city counselor.	11/27/2025 2:06 PM
154	Communications in the form of facts rather than "FACEBOOK-type" opinions by the self-appointed experts in our community	11/27/2025 2:04 PM
155	Staff do a good job at keeping residents informed.	11/27/2025 2:04 PM
156	I would like to see clearer , more accessible information on council - salaries etc	11/27/2025 2:04 PM
157	Status quo.	11/27/2025 2:02 PM
158	You're doing a great job - keep it up!	11/27/2025 2:02 PM
159	Constant updates	11/27/2025 2:02 PM
160	Email is great	11/27/2025 2:01 PM