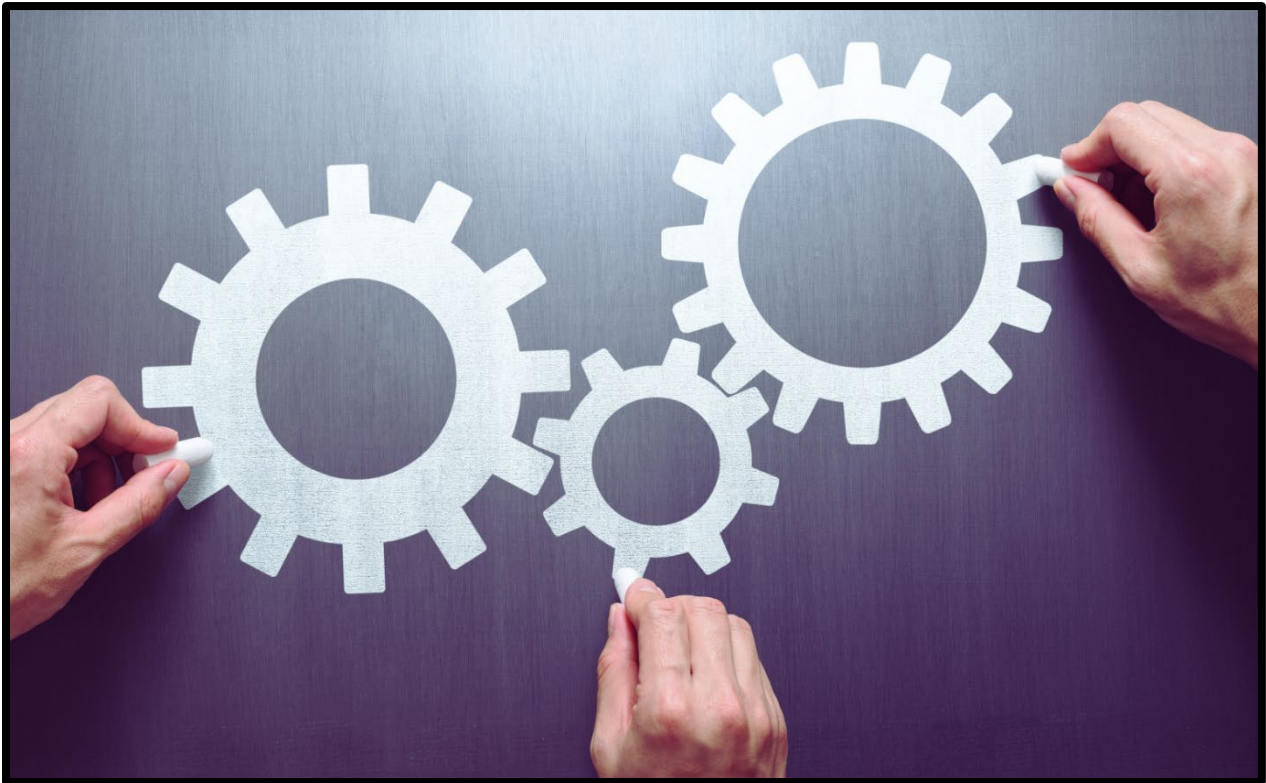


OPERATIONAL SERVICES DEPARTMENT



The Operational Services Department oversees and maintains various functions within the Town. This includes managing the Town's domestic water system, agricultural irrigation system, wastewater collections system, roads, sidewalks, parks, municipal buildings, and other essential services.

DEPARTMENT DESCRIPTION

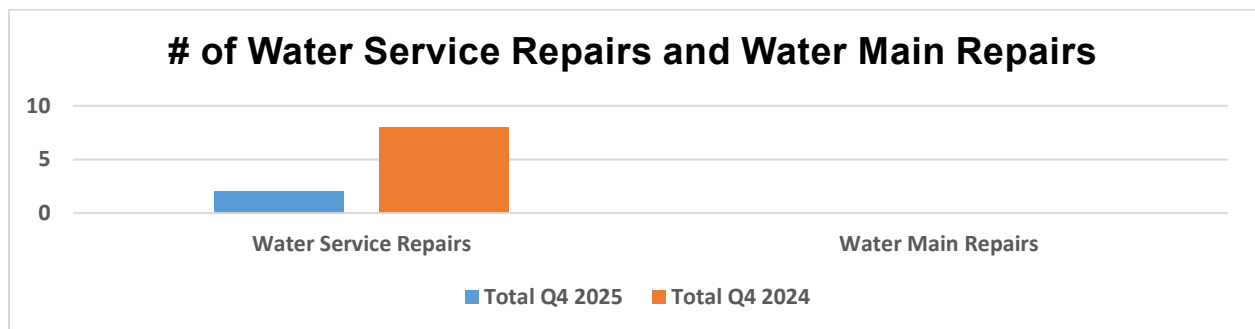
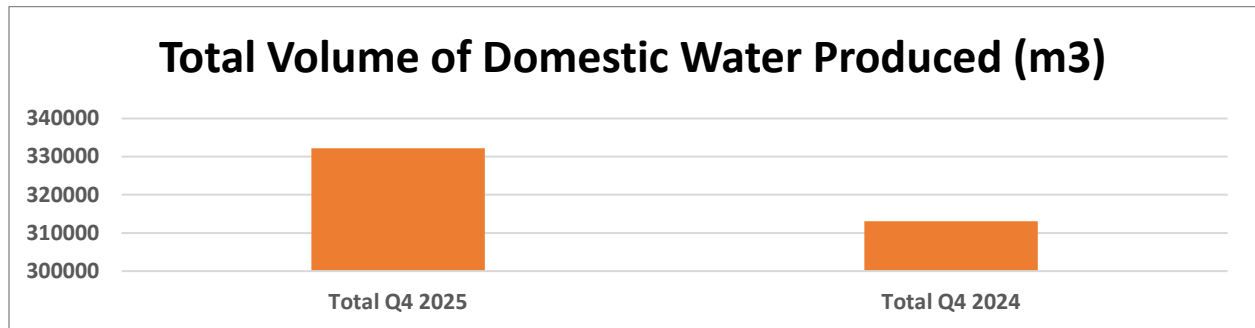
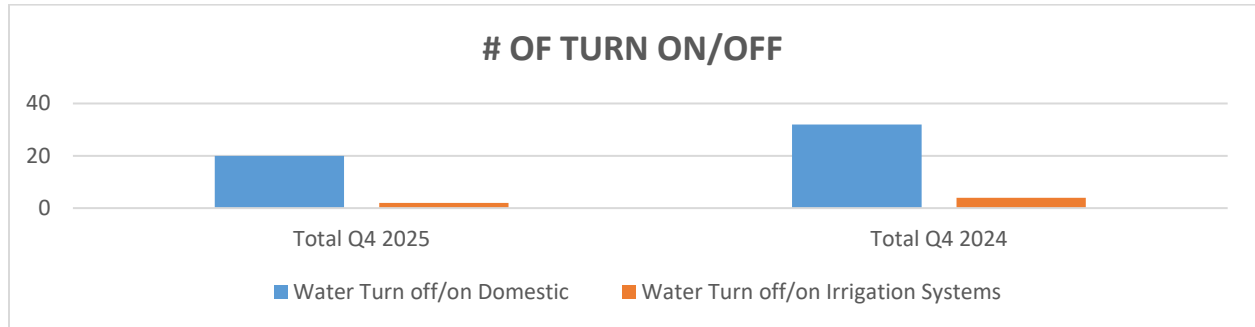
The **Operational Services Department** manages the Town’s essential infrastructure, services, and assets to maintain community welfare and quality of life.

The Department oversees water, sewer, stormwater, irrigation, roads, parks, cemetery, facilities, fleet, airport, and solid waste systems. It is divided into two sub-departments:

- **Utility Services:** Operates and maintains the domestic water, irrigation, wastewater, and stormwater systems, ensuring regulatory compliance through testing, flushing, and other maintenance activities.
- **Public Works Services:** Maintains roads, sidewalks, parks, cemetery, airport, facilities, fleet, and landfill, performing tasks such as snow removal, tree pruning, street sweeping, mowing, and paving.

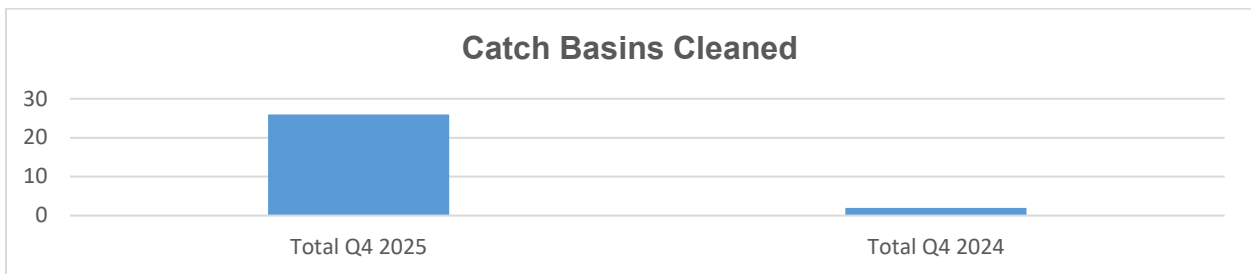
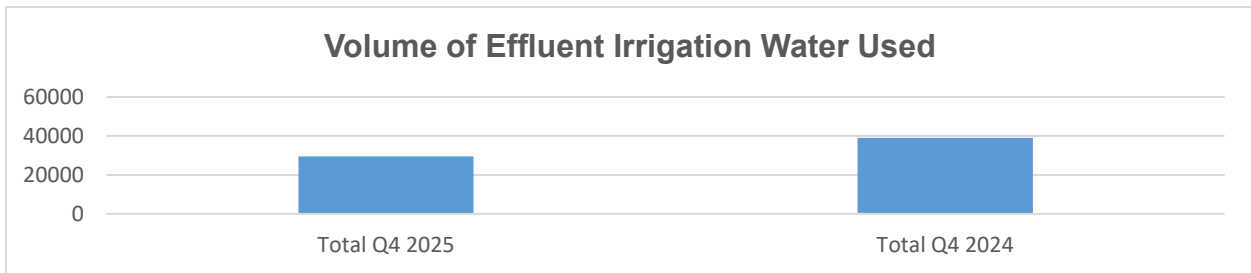
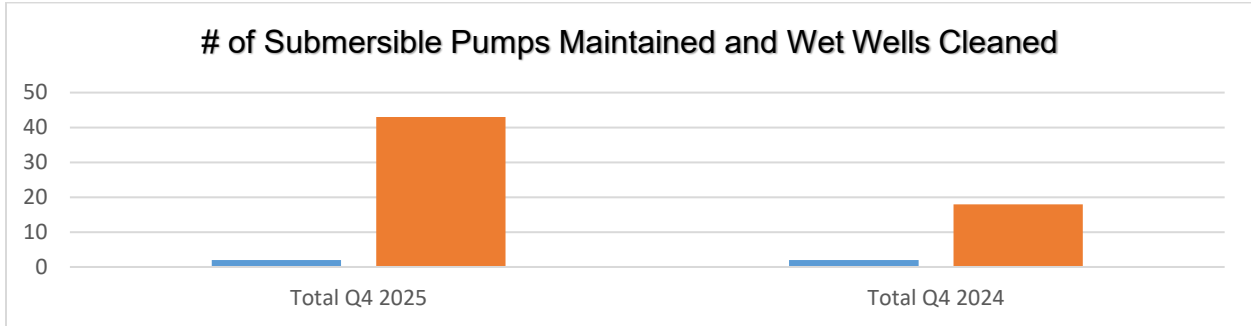
DOMESTIC WATER SYSTEM

The system consists of 51.3 km of water mains, 228 fire hydrants, 6 wells, 2 booster stations, 4 reservoirs and services a winter population of approximately 8,000 and a summer population of approximately 15,000.



SANITARY SEWER (WASTEWATER) SYSTEM

The sanitary sewer system collects wastewater from all properties within Town limits and includes 23 pump stations, 78 km of pipes, and a treatment facility.



The Town’s stormwater system primarily uses groundwater “soakaways,” directing surface water through catch basins into perforated manholes for groundwater infiltration. Some areas discharge directly to Osoyoos Lake (e.g., Highway 3 and Lakeshore), where oil/silt separators reduce contaminants.

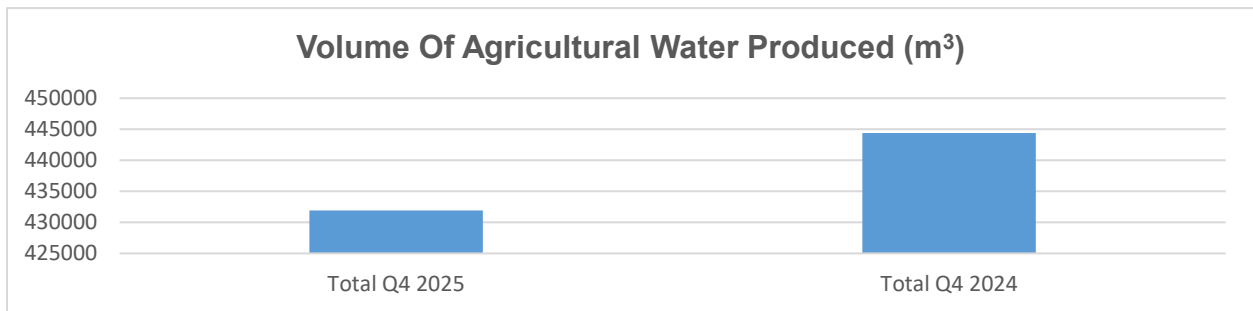
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Activities include mainline flushing, catch basin cleaning, pump maintenance, headwall inspections, and oil/silt separator upkeep.

AGRICULTURAL IRRIGATION SYSTEM

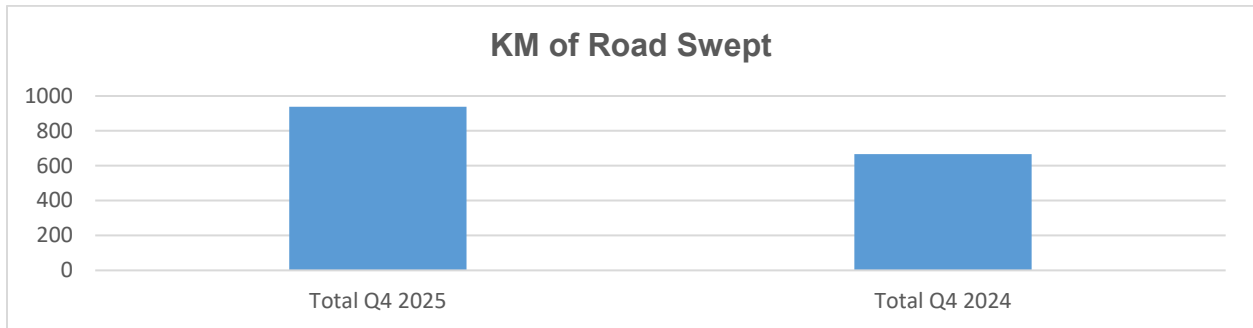
Activities include:

- Main repairs due to breaks.
- Operation and maintenance of two intake pump stations.
- Seasonal system activations - spring and fall.
- Flow control valve testing.
- Operations and maintenance of chlorine injection systems – Chlorine Gas.
- Water quality sampling – weekly, quarterly.
- Operation and maintenance of instrumentation.



ROADS

The Department maintains 44 km of paved roads, providing snow and ice control, road sweeping, traffic marking, and the upkeep of regulatory and informational signage.



AIRPORT

The airport, CBB9 is a “registered aerodrome” 755 metres long. The site has seen some improvements over the years, from a paved runway to development of a paved apron and taxiing areas. The airport consists of two approach directions as well as a windsock.

Activities include Snow and ice control / Runway sweeping / Windsock replacement.

MUNICIPAL FACILITIES

The Department oversees the Operational Services Yard, Town Hall, Desert Sun Building, Art Gallery, and Chickadee Facility, handling basic tasks like fixture installs, filter and bulb changes, and furniture removal. Other maintenance is contracted out.

PARKS INCLUDING GREEN SPACES

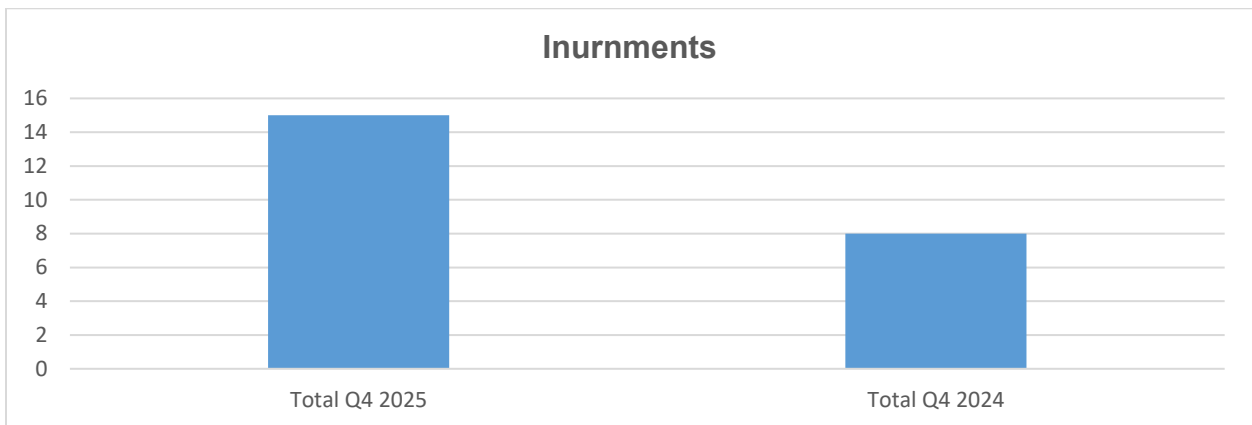
The Department mows, line trims and maintains approximately 38 hectares (93 acres) of parks and green spaces throughout the community.

Activities include Vegetation and landscaping maintenance / Irrigation repairs and maintenance / Fertilization / Weed and invasive species control – public property.



CEMETERY

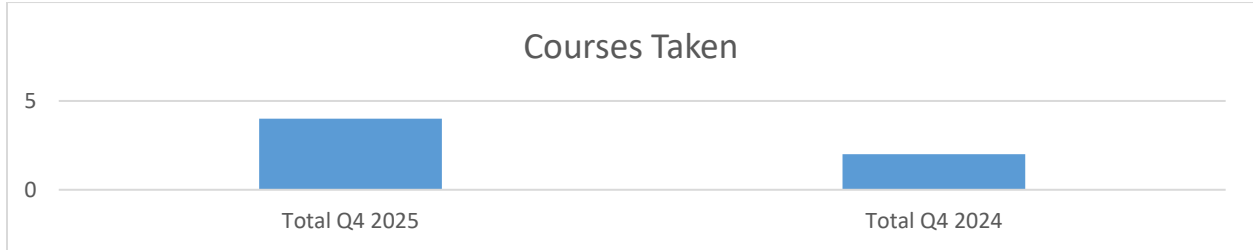
The Department maintains Lakeview Cemetery (1.3 ha/3 acres) on 176 Ave, which includes a Columbarium, burial, and cremation plots. Activities include irrigation, mowing, landscaping, excavation and preparation for interments, headstone placement, site grading, and snow/ice control.



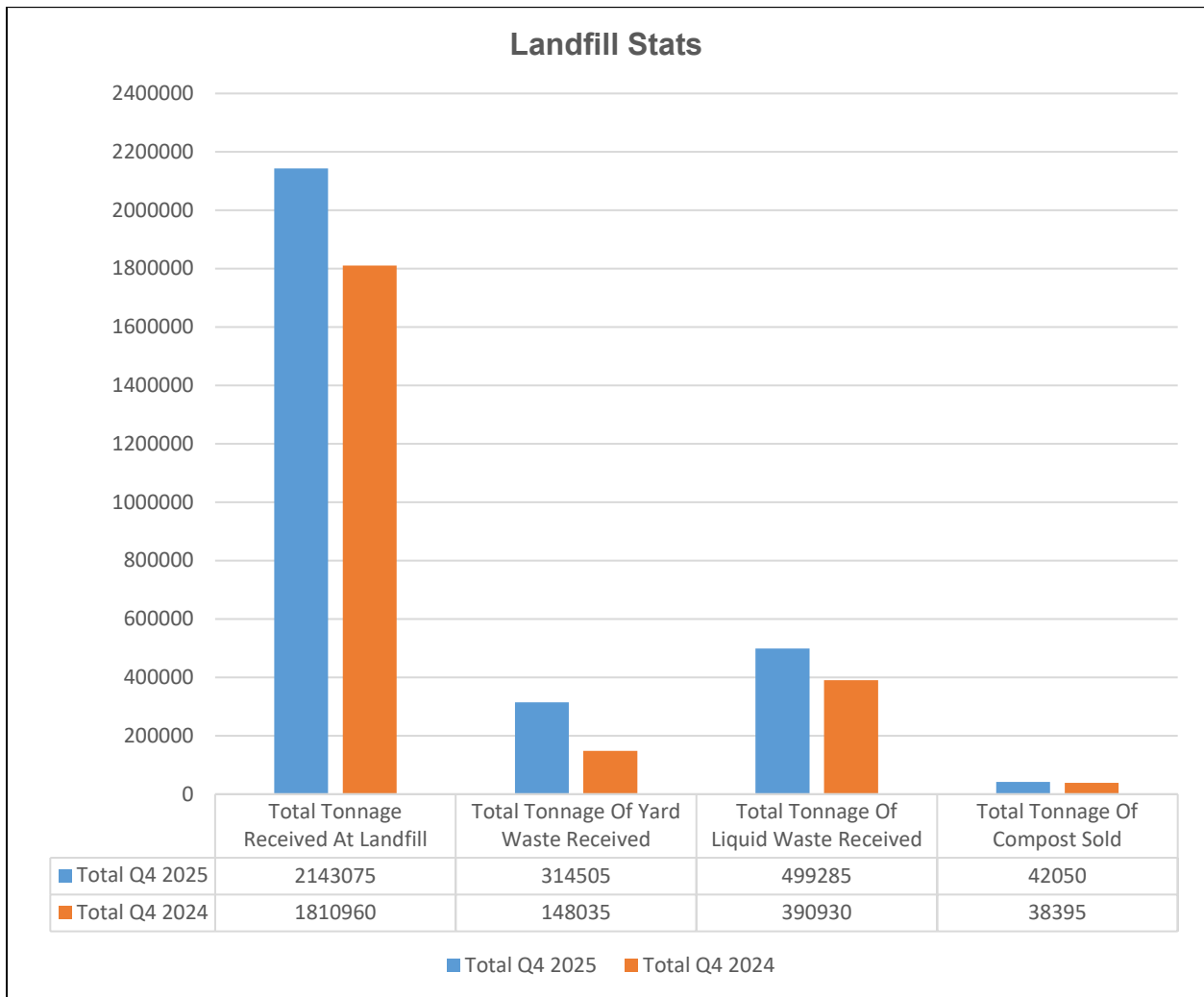
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HUMAN RESOURCES - TRAINING

Operational Services continues to put training to the forefront of our staff's success, training opportunities vary depending on what else is happening during that quarter.



SOLID WASTE



FLEET

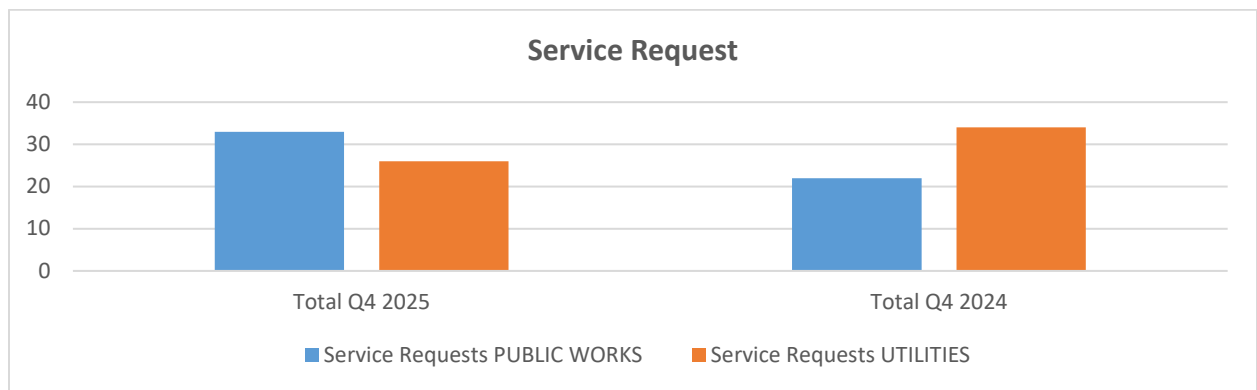
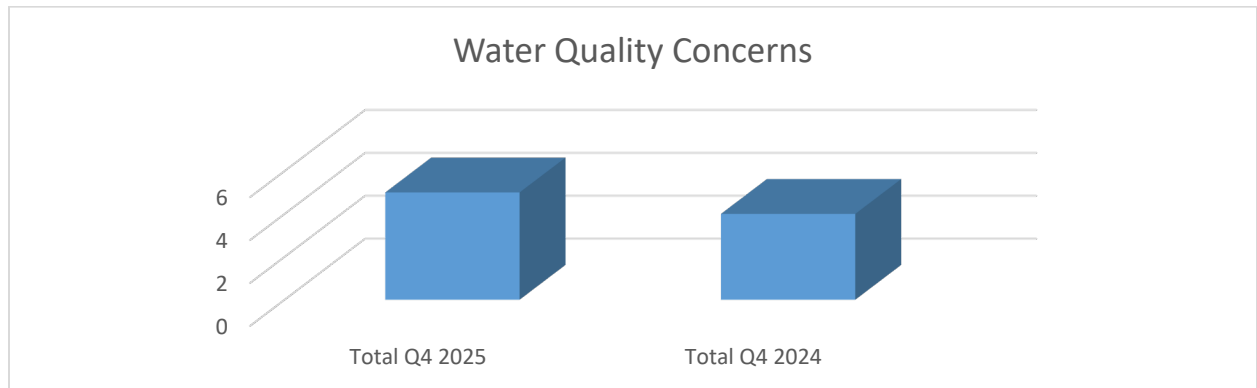
Our fleet includes vehicles from light pickups to combination trucks for sewer flushing and hydro-excavation, plus equipment for water system repairs and winter snow/ice control. Regular maintenance and replacement are essential.

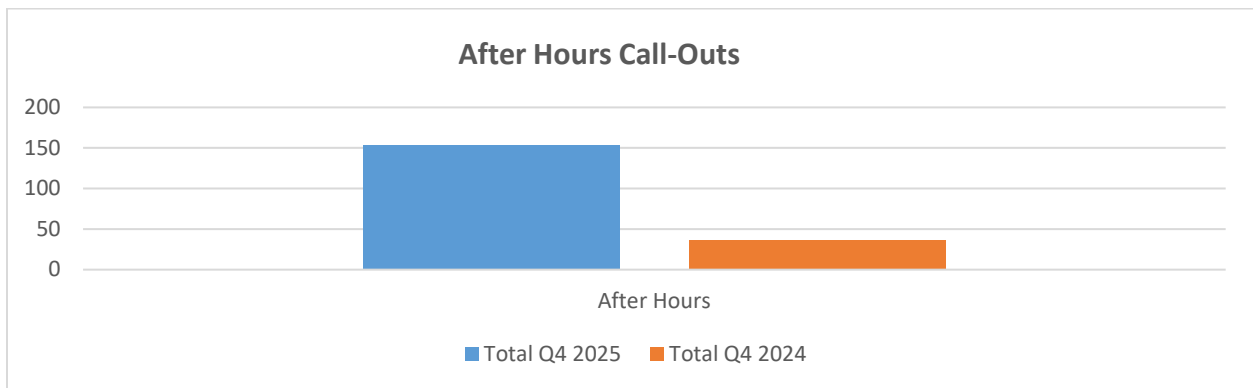
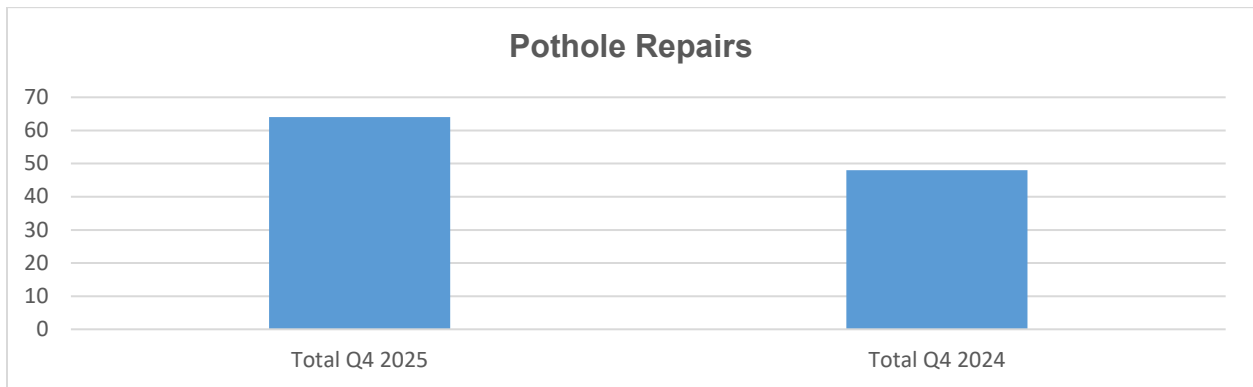
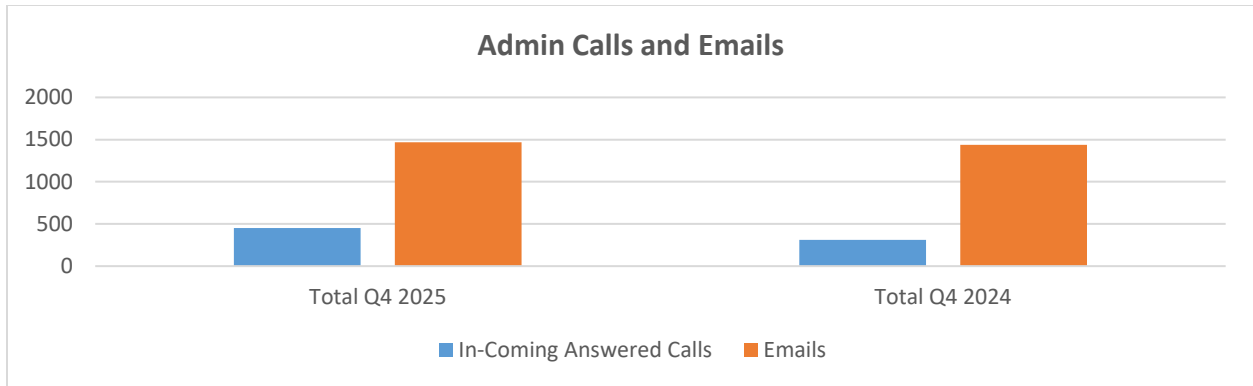
The Department owns and maintains the following mobile equipment:

- 1 Backhoes
- 3 5-Ton Dump Trucks with snow and ice control equipment
- 1 Combination truck (Hydro-Excavation)
- 1 Mini Excavator
- 2 2-Ton Dump Trucks
- 1 Road Sweeper
- 1 Beach Cleaner
- 3 Self Propelled Mowers
- 4 Tractors
- 2 Flat Deck with a knuckle boom crane
- 28 Light and medium duty vehicles
- 2 Utility Vehicles
- 1 Loader
- 1 2-Ton Manlift

GENERAL OPERATIONS

Below are some general statistics on the Operational Services Department.





CAPITAL PROGRAM

THIS SECTION HAS BEEN REMOVED FOR THIS QUARTERLY REPORT. CAPITAL PROJECT INFORMATION WILL BE UPDATED FOR THE QUARTER 1, 2026 REPORT TO INCLUDE THE UPDATED CAPITAL PROJECT LIST APPROVED IN THE 2026 BUDGET PROCESS.